

# ExtremeCloud™ SD-WAN

Reduce Risk and Simplify Operations

#### **Highlights**

#### **Accelerate Transformation**

- Scale digital transformation
- Simplify multi-cloud and SaaS connectivity
- Take full advantage of new technologies such as IoT, collaboration tools, and augmented reality

#### Modernize the WAN

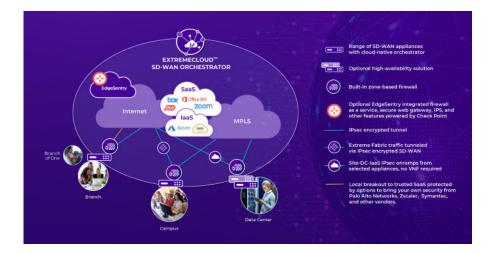
- Centralize configuration and management
- Reduce security complexity and exposure
- Accelerate root cause analysis and MTTR

#### **Improve Operations**

- Improve user experience and productivity
- Increase site availability and resilience
- Enable process optimization and automation

#### **Drive Organizational Key Results**

- Increase business agility
- Enable data-driven decisions
- Deliver the best performance at the lowest cost and risk



Network and security complexity are rapidly increasing. Legacy networks are straining to support today's hybrid IT environments, a mix of onpremises, cloud, and SaaS technologies, as well as real-time, bandwidth-intense collaboration services and applications required by hybrid work. As organizations adapt to an unprecedented rate of change, IT teams are grappling with a lack of automation and integration between technologies, a lack of broad and deep visibility, widening skills shortages, and increasingly complex licensing.

SD-WAN offers connectivity, continuity, and cost benefits. However, as both network edges and the attack surface increase, SD-WAN also creates management, security, and visibility challenges.

**ExtremeCloud™ SD-WAN** is a flexible, secure, and performance-focused solution that delivers the benefits of SD-WAN, while reducing risk, simplifying operations, and improving productivity with Unified Management, Fabric to the Edge, and best-in-class Application Performance Management packaged as a cost-effective OPEX subscription.

### Why Extreme Networks for SD-WAN?



### **Unified Management**

Reduce complexity with a holistic management experience provided by ExtremeCloud SD-WAN and ExtremeCloud IQ.

- Centralized configuration and management of Wi-Fi access points, Ethernet switches, and SD-WAN devices.
- LAN-to-WAN-to-Cloud performance monitoring powered by AIOPs, contextual telemetry, and granular network and application performance visibility across users, devices, sites, links, and locations enables rapid troubleshooting.



#### Fabric to the Edge

Seamlessly extend Extreme Fabric services securely over low-cost internet access transport, and improve visibility, performance, and resilience at all branches.

- Extreme SD-WAN optimizes performance and security for tunneled Fabric traffic
- Fabric Extend enables zero-touch provisioning of Extreme Wi-Fi APs and Ethernet switches at branch locations
- Fabric Connect hypersegmentation enables secure connectivity, simplified compliance, and improved attack resistance against lateral threats.



# Application Performance Management and Visibility

Enable evidence-based decisions that deliver consistently exceptional user experiences

- Automated application discovery for more than 5,000 SaaS applications streamlines deployment and identifies shadow IT.
- Intelligent application performance control analyzes and optimizes traffic to enforce an end-to-end, persession QoS for critical application sessions, even when the network is congested.
- Advanced application performance visualization enables at-a-glance performance assessment and rapid troubleshooting when needed.

## **Solution Components**

#### Cloud-Native SD-WAN Orchestrator

Simplify and transform the WAN

- Configure and set Orchestrator Policies for SD-WAN appliances, topology, security profiles, cloud onramps, and end-to-end Quality of Experience (QoE).
- Applications Anywhere simplifies and accelerates digital transformation with direct-to-internet policy definition for SaaS applications and maintenancefree cloud on-ramps —no VNF required.
- Site-to-data center-to-laaS connectivity over any WAN transport enables flexible, secure overlay topologies.

#### **Built-In SD-WAN Security and Segmentation**

Reduce security complexity and risk

- Built-in zone-based firewall enables VPN traffic segmentation and internet traffic steering (directto-internet, data center backhaul, and web gateways).
- Advanced cloud-based security platform
  EdgeSentry (powered by Check Point) provides
  firewall as a service, secure web gateway (SWG),
  IPS, DLP, and more.
- Optional bring your own security approach enables robust WAN and internet access security, customer choice, and value.

#### **Risk-Free SD-WAN Subscriptions**

Reduce purchase risk and licensing complexity with a flexible subscription

- 100% OPEX with flexible 12, 24 and 36-month terms reduces purchase risk and speeds time to value.
- A range of speed tiers and SD-WAN appliances support the smallest branch to the largest data center.
- Next-Business Day Advance Hardware Replacement ensures business continuity
- Industry-leading 7x24x365 global technical support and Extreme's unique Customer Success program to help customers get the most from their investment.

## **Solution Components Overview**

Features	Description		
	SD-WAN Orchestration		
Cloud-Native Orchestrator	Cloud hosted and managed by Extreme Networks, integrated with ExtremeCloud		
Onboarding and Configuration	Appliance template and configuration policy (overlay, security, application performance, routing, High Availability)   Coming soon: Applications Anywhere, EdgeSentry, local port forwarding, and configuration versioning and rollback		
Secure Communications	HTTPS, TLSv2, mutual authentication, secure device enrollment		
User Access Control	Per-user RBAC, suited for flexible delivery models, managed service vs DIY		
Fabric with SD-WAN Integration	Automated, encrypted SD-WAN overlay for Fabric remote sites, basic SD-WAN features for tunneled Fabric traffic, advanced application performance and SD-WAN features for specific Fabric traffic		
	Connectivity		
Overlay	IPsec based, full mesh, automated hub-and-spoke topology with manual spoke-to-spoke and hub-to-hub shortcuts, external VPN gateway support		
Multisite Deployment Model	Full-routed, bridge-routed hybrid, full-bridged		
Transparent Level 2 Connectivity	Bridge mode, fail to wire (HW model-dependent), Link State Propagation		
Automated Hub-and-Spoke Topology	IPsec IKEv2, automatic tunnels setup between spokes and hubs		
Automated Full-Mesh Topology	Coming soon: automatic tunnels setup between Sites		
Custom Topologies	IPsec IKEv2, manual hub interconnection, manual site-to-site shortcut, manual site-to-laaS		
Optional High Availability	VRRP, OSPF, BGP, Level 2 proprietary synchronization		
Application Performance Management			
Applications Anywhere	Coming soon: Automated connectivity between SD-WAN Sites and public cloud hyperscalers (Azure, AWS), DTI policy for SaaS applications, application performance monitoring and QoS enforcement without hosting VNF in the VPC		
Automated Application Recognition	5000+ SaaS applications, DPI dictionary, custom Layer 3-Layer 7 applications definition		
Dynamic WAN Selection	Per-session, based on network performance, application-specific requirements and application criticality		
QoE-Based QoS	Per-session prioritization, based on application-specific requirements and application criticality		
Monitoring and Troubleshooting	Appliance and application troubleshooting: MapView, Appliance360, Site360, Application monitoring Coming soon: WAN optimization/compression, SLA, WAN availability, VoIP, WAN360, App360, network troubleshooting tools, Netflow application troubleshooting		
Alerting	Default alarms   Coming soon: Custom alarms		
Reporting	Default PDF reports, report scheduling   Coming soon: dynamic reports, custom reports		
Integration	RESTful Alerting API		
WAN Optimization	Compression, SSL optimization		
	Security		
Zone-Based Firewall	Level 3 VPN segmentation, internet traffic policies with application granularity		
Direct to Internet	Stateful firewall, NAT, log export, local port forwarding		
External SWG Compatibility	IPsec IKEv2, ZScaler Internet Access, Symantec WSS, Palo Alto Prisma Access		
Optional EdgeSentry Integration	IPsec IKEv2, Threat Prevention, access control policies, HTTPS inspection, logs and reporting, IPS, Antivirus, Antibot, powered by Check Point		
SD-WAN Subscriptions Packages and Appliances			
Zero Touch Provisioning	Secure SD-WAN appliance inventory, per-device SN-based enrollment		
Enterprise Packages	ENT-Branch-XS , ENT-Branch-S, ENT-Branch-M, ENT-DC-S, ENT-DC-M, ENT-DC-L		
Speed Tiers	250Mbps to 10Gbps		
Networking and Routing	DHCP client, DHCP relay, NAT, VLANs, BGP, OSPF, static routes, BFD, DPD, local preferences		
Physical Connectivity	GE 10/100/1000 base-T, 10G base SR/LR, optical, copper		
WAN Interface Operation	Bridged (802.3), Routed		

## Cloud-Native SD-WAN Orchestrator

Configure and set orchestrator policy for connectivity, performance, and security

## Connectivity

ExtremeCloud SD-WAN simplifies and transforms the WAN edge with full connectivity between sites, data center, and laaS with flexible, secure topologies, featuring:

- An automated hub-and-spoke topology for customer sites in geographical proximity when neither site-to-site communications nor multi-cloud integration is required.
- Applications Anywhere enables automated connectivity between SD-WAN sites and top public cloud VPC hyperscalers (such as Azure, AWS), as well as direct-tointernet policy definition for SaaS applications, allowing internet breakout directly at the origin site.

Applications Anywhere requires no VNF hosting in the VPC and is powered by application performance monitoring and enforced prioritization, enabling heavily optimized deployment times, no impact on VPC performance, and reduced single point of failure risk.

 Third-party gateway integration enables customers to integrate remote sites not equipped within SD-WAN appliances within their overlay network.

ExtremeCloud SD-WAN service is delivered locally by our SD-WAN Appliance hardware and provided as part of the ExtremeCloud SD-WAN solution. Appliances are deployed at locations between the WAN transport devices and the LAN switch. Deployment modes include a broad range of options configurable from the orchestrator, including:

- Pure bridge mode (for example, application performance over MPLS use cases).
- Full SD-WAN router with comprehensive networking, routing, overlay, and security capabilities.
- · A unique hybrid of routed and bridge modes.

#### Fabric to the Edge

Extreme Fabric Extend works seamlessly over ExtremeCloud SD-WAN to extend our widely deployed Fabric Connect services from the campus or data center all the way to branches at the edge via low-cost internet access transport.

- ExtremeCloud SD-WAN then provides a secure, costeffective, and low-risk means to connect sites and extend Fabric services globally between the smallest branches and the largest data centers, while improving resilience, visibility, and performance across the network.
- Fabric Extend facilitates auto discovery and configuration of fabric-enabled switches and access points across SD-WAN connected branches, enabling a zero-touch provisioned, centrally managed fabric across all sites.
- Fabric Connect enables enhanced security and granular management via the use of LAN hypersegmentation based on IEEE 802.1Q. This greatly reduces the attack surface, acts as a stealth networking technology, and prevents east-west threat movement.



## **Application Performance Management and Visibility**

Deliver consistently exceptional application experiences.

#### **Application Performance Control**

ExtremeCloud SD-WAN enables organizations to control performance relative to intended outcomes with Dynamic WAN Selection and Application Performance algorithms at the session level, enabling high QoS and performance of critical applications.

- When congestion occurs between sites, the SD-WAN appliances coordinate to protect critical applications.
- Each session, depending on its designated criticality, is allocated the bandwidth necessary to achieve specified performance without impacting the next user.
- Application Control is a global, dynamic, and sessionbased QoS solution.
- Dynamic bandwidth allocation based on real-time bandwidth availability and application demand measurement across the network for critical application sessions supports performance goals during periods of network congestion.
- Dynamic traffic steering across a maximum of three different transport networks (MPLS-MPLS, MPLS-Internet, or Internet-Internet) to ensure resilience, application performance, and cost optimization enables:
  - Selection of the best network access for each application session to maximize application performance and continuity of service while optimizing network utilization.
  - Real-time determination of best access for each application session by end-to-end characteristics of each available network (quality and bandwidth).
  - Enforced, company-specific policy supported by several selection strategies (fully automated, partially, or totally limited).

#### **Application Performance Visibility**

ExtremeCloud SD-WAN automatically recognizes applications and analyzes each packet to measure end-to-end performance and monitoring, accelerating issue resolution.

- Ingested netflow data from the LAN and WAN enables detection and location of network and application performance issues.
- Visualization of key network metrics, such as packet loss, delay, and delay variation, and application metrics, such as TCP Round Trip Time, TCP Server Response Time, and TCP retransmission rate enables quick troubleshooting.
- Deep packet inspection (DPI), Experience Quality Score (EQS), and application flow details support accelerated troubleshooting, root cause analysis, and mean time to repair.
- EQS measures traffic in real time or on a consolidated basis, with a score of 0-10.
- EQS provides at-a-glance understanding of the performance of a given application, site, or link.
- Diagnostic tools visualize the real-time connectivity status of any paths between sites in the networks.
- Troubleshooting tools expedite incident resolution via drilldown.

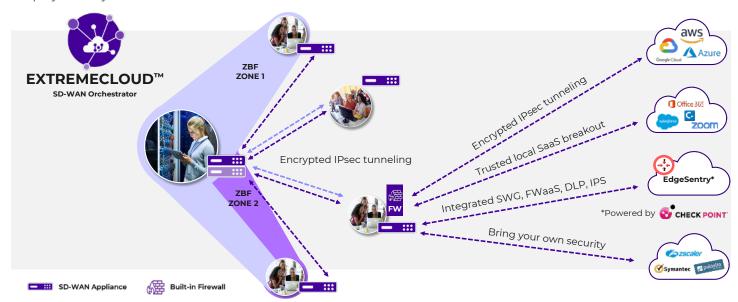
#### **Application Performance Reporting**

ExtremeCloud SD-WAN's reporting capabilities enable data-driven decisions and takes the guesswork out of performance management.

- Compare performance objectives defined by the orchestrator against actual performance as measured on the network.
- Schedule PDF reports for easy dissemination.
- Application Reporting collects data and aggregates it for up to 13 months.

## **Security and Segmentation**

Simplify security across the network.



New network edges increase the attack surface, and the threat landscape is rapidly escalating. At the same time, many organizations are struggling with security skills gaps, multiple point solutions, and NOC SOC integration challenges. ExtremeCloud SD-WAN provides a secure, flexible solution that reduces complexity, while helping protect users, applications, and data from attackers.

- A built-in zone-based firewall, configured at the domain level, implements VPN traffic segmentation.
- Optional EdgeSentry (powered by Check Point) add-on provides integrated, advanced cloud-based security and threat prevention capabilities, such as FWaaS, SWG, web application control (HTTPS inspection), URL filtering, DLP, IPS, antivirus, sandboxing, and more.
- Optional integration with leading security solutions from Palo Alto, Zscaler, Symantec, and other leading vendors enables a bring your own security approach, enabling customers to take advantage of their current security investments.

## **ExtremeCloud SD-WAN Subscriptions, Appliances and Licensing**

ExtremeCloud SD-WAN enables risk-free, financially efficient SD-WAN, with flexible packages, terms, and add-ons that reduce purchase risk.

Our commercial offering includes:

- · An Enterprise Package, which provides the foundation for enterprise-grade SD-WAN.
- A range of add-on packages.

#### **Enterprise Packages**

Each Enterprise Package represents an SD-WAN site and includes an appropriate SD-WAN appliance as well as access to our support and maintenance services and Customer Success Program.

A single SD-WAN domain can have multiple Enterprise Packages with different service levels, different SD-WAN appliances, and different terms. An Enterprise Package can be upgraded to a higher service level by ordering a new Enterprise Package, but an Enterprise Package cannot be downgraded.

#### **Enterprise Package Descriptions**

Service Subscription SKU	SD-WAN Service Level/BW	Subscription Type	New Subscription Term	Renewal Term	Associated HW		
ENT-Branch-XS	XS/250Mbps	Site			ipe-30so		
ENT-Branch-S	S/500Mbps	Site	1, 3, or 5 years		ipe-30ax		
ENT-Branch-M	M/750Mbps	Site				Flovible	ipe-40ax-v2
ENT-DC-S	L/1Gbps	Site		Flexible (minimum of 1 year)	ipe-420ax		
ENT-DC-M	XL/2Gbps	Site			ipe-2200ax-T		
ENT-DC-L	XXL/10Gbps	Site			ipe-2200ax-10G-SR or ipe-2200ax-10G-LR		

## **SD-WAN Appliance Specifications**

SD-WAN appliances provide a common set of software capabilities, differentiated by performance metrics and connectivity capabilities. Appliances are divided into two primary usage groups based on the designation of either Branch or Data Center.

#### SD-WAN Appliance for Branch Offices - Technical Specifications

Model	ipe-30so	ipe-30ax	ipe-40ax-v2
WAN Interfaces	3x GE 10/100/1000Base-TX		
LAN Interfaces	1x GE 10/100/	1000Base-TX	2x GE 10/100/1000Base-TX
Bypass (Fail-to-wire)	1 interfa	ice pair	2 interface pairs
Link State Propagation	Yes		
WAN Interface Operation	Bridged (802.3), Routed		
Application Performance	Visibility, control, Dynamic WAN Selection, cloud application database (more than 5,000 applications)		
WAN Optimization	Compression, deduplication, including HTTPS		
Network and Routing	IPv4: Static, BGP, BFD, local preferences, OSPF, DHCP Relay, DHCP Client, NAT		
Security	Full internet security (with EdgeSentry), Direct-to-Internet, stateful firewall, zone-based firewall, secure web gateway		
Overlay	IPsec-based, full mesh, automated hub-and-spoke topology with manual spoke-to-spoke and hub-to-hub shortcuts, external VPN gateway support		
High Availability	VRRP for routed mode, proprietary for hybrid and bridge mode		
Recommended Users	Up to 100	Up to 100	Up to 300

#### SD-WAN Appliance for Data Centers - Technical Specifications

Model	ipe-420ax	ipe-2200ax-T	ipe-22000ax-SR-10G ipe-2200ax-LR-10G
WAN Interfaces	3x GE 10/100/1000Base-TX	3x GE 10/100/1000Base-TX	3x GE 10GBase-SR/LR LC
LAN Interfaces	2x GE 10/100/1000Base-TX	2x GE 10/100/1000Base-TX	2x 10GBase-SR/LR LC
Bypass (Fail-to-Wire)	2 interface pairs	No	No
Link State Propagation	Yes		
WAN Interface Operation	Bridged (802.3), Routed		
Application Performance	Visibility, control, Dynamic WAN Selection, cloud application database (more than 5,000 applications)		
WAN Optimization	Compression, deduplication, including HTTPS		
Network and Routing	IPv4: Static, BGP, BFD, local preferences, OSPF, DHCP Relay, DHCP Client, NAT		
Security	Full internet security (with EdgeSentry), Direct-to-Internet, stateful firewall, zone-based firewall, secure web gateway		
Overlay	IPsec-based, full mesh, automated hub-and-spoke topology with manual spoke-to-spoke and hub-to-hub shortcuts, external VPN gateway support		
High Availability	VRRP for routed mode, proprietary for hybrid and bridge mode		
Recommended Users	Up to 50,000 Up to 50,000		

#### Feature Availability in Enterprise Package and Add-On Packages

Feature	XSD-WAN Enterprise
SD-WAN Service Level	•
Cloud Orchestration, ZTP	•
SD-WAN Appliance (Branch or DC)	•
Basic AppPerf	•
Remote V+C	• • •
Cloud Application Database	•
Advanced WAN Optimization	•
High Availability (Site Resiliency)	•
Hybrid of full-stack deployments (bridge-+routed, or fully-routed)	•
Basic Security (ZBF)	•
Advanced Security (EdgeSentry)	•••
Enhanced Reporting	•

<sup>•</sup> Included per Site

## **Choice of Add-Ons**

Expand the value of an Enterprise Package with high availability, WAN Optimization, security, and other add-ons. The rule and terms for add-on licenses are:

- New Subscription Term: Flexible (minimum of 1 year).
- Renewal Term: Flexible (minimum of 1 year).
- License Type: Per-site or per-domain (licensed functionality will be available to all sites in an SD-WAN domain).
- Stackable Licenses: Per-domain licenses are stackable, meaning that more than one can be assigned to an SD-WAN domain to increase capacity of a certain licensed feature.

#### High Availability Add-On Subscription

In addition to the Enterprise Package Service License, a High Availability Add-On License provides the Site Resiliency functionality, forming a High Availability pair. A High Availability Service License and license term must match the paired Enterprise Package Service License (for example, ENT-HA-Branch-S can be paired only with ENT-Branch-S).

Service Subscription	Subscription Type	New Subscription Term	Renewal Term	HW included	
ENT-HA-Branch-XS	Site	1, 3, or 5 years			Yes
ENT-HA-Branch-S	Site			Yes	
ENT-HA-Branch-M	Site		Flexible (minimum of 1 year)	Yes	
ENT-HA-DC-S	Site			Yes	
ENT-HA-DC-M	Site			Yes	
ENT-HA-DC-L	Site			Yes	

#### Other Add-On Subscriptions

Service Subscription	Subscription Type	Service Level
ENT-Remote-VandC-5	Domain	Stackable license enabling 5 RVC destinations within a Domain with Remote V+C functionality. Licensed per number of configurable RVC destinations.
ENT-EdgeSentry-10	Domain	Stackable 10Mbps license to reach desired BW of EdgeSentry functionality in a Domain. Licensed per volume of traffic processed by EdgeSentry inside a Domain. Must be at least 50Mbps per Domain.

<sup>• •</sup> Optional per Site

<sup>• • •</sup> Optional multiSite

## Support, Service, and Customer Success

ExtremeCloud SD-WAN subscriptions include industry-leading 7x24x365 global technical support, access to our Technical Support Portal, Next-Business Day Advanced Hardware Replacement services, and Customer Success resources.

#### **Our Customer Success program provides**

- On-demand training and onboarding guidance to speed time to value.
- A templatized success plan to help bridge the gaps between knowledge and best practices.
- Self-serve technical audit to help anticipate future issues.
- Best practice tips to help manage the solution.
- · Periodic reviews with a Customer Success Advocate for guidance on the best path to success.



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